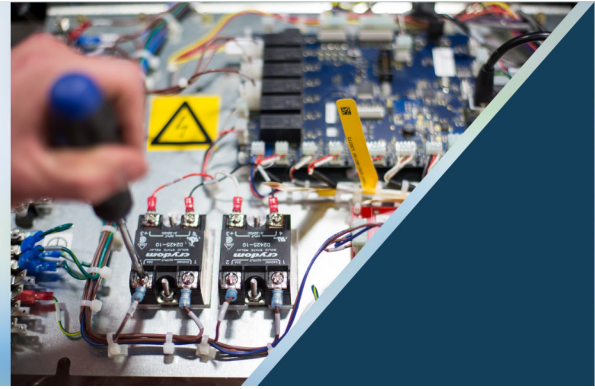


Why Helmer?

Our TrueBlue™ vision, truly different service

Customized Service Partnerships



Helmer Scientific delivers best-in-class equipment and provides the service to keep it running at its peak for years. Our TrueBlue™ Installation and TrueBlue™ Service Partnerships take the burden off your internal teams and provide peace of mind as well as operational efficiencies and convenience, uptime management support, regulatory support, and high-level visibility of service history and events.

Operational Efficiencies and Convenience

Single contact for all cold storage preventative maintenance and service needs enterprise wide. Priorized field response provides the support you need quickly and removes the burden from your internal teams.

Uptime Management

Dedicated technical support resources, faster repair service, improved first visit repair success, locally inventoried replacement part warehousing and management, and loaner unit availability add up to less downtime and a decreased risk of inventory loss.

Commitment to first visit repair resolution, reducing costly down time and the need for return visits.

Regulatory Support

Helmer helps navigate the evolving regulatory landscape to keep cold storage units compliant to NSF/ANSI 456 Vaccine Storage Standards, CDC Vaccine Storage Toolkit guidelines, and Vaccines for Children requirements. Helmer provides regular service and calibration activities (traceable to ISO 17025 standards) and all necessary reporting and documentation to verify compliance.

Service History and Event Visibility

Quality/regulatory team members have one-click access to all historical service and calibration records on a per-unit level via a central repository. Purchasing and clinical managers have easy access to historical events and any associated repair costs.

Manufacturer Agnostic Support

Helmer Scientific provides support services for all medical-grade refrigeration regardless of brand.

A Partnership in Success

Assistance in asset management support and unit-level performance visibility available at the click of a button.

Quarterly business reviews to drive continuous improvement in our processes, support strategies, and overall partnership.



CONTACT YOUR SALES REP TODAY
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