

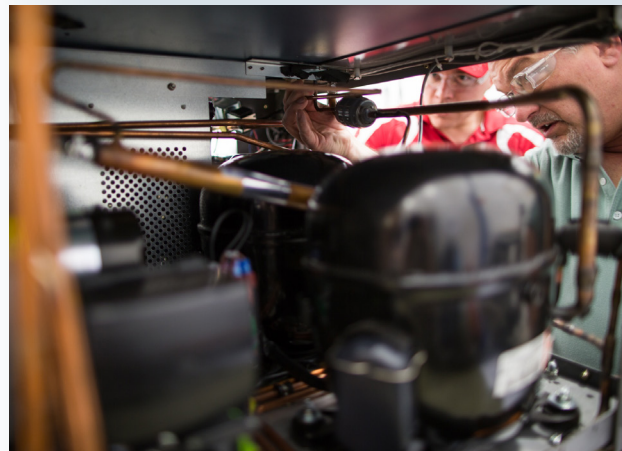
Helmer Scientific

Service Support Plans

Why should you invest in Helmer Service?

- Single point of contact for service needs
- Annual Preventative Maintenance, including calibrations
- Helmer qualified service engineers
- Regional parts depot for improved uptime

High-performance, precision medical-grade refrigeration requires regular maintenance for optimum performance. It is important to ensure that all medical-grade refrigeration is maintained regularly.



ACT NOW!

Contact Technical Service
 800.743.5637 | 317.773.9073
 email: scoordinator@helmerinc.com

Service Support Plans Available

TrueBlue™ Plan Features	TrueBlue™ Service Agreement
Onsite Preventative Maintenance annually from Helmer qualified service engineers	√
NIST Certificate of Calibration*	√
Unlimited priority technical phone/email support	√
Priority Onsite Support response time	√
Discounts on other Helmer services	√
Discounts on parts and labor	√

*The CDC recommends that vaccine storage providers maintain up-to-date Certificates of Calibration. Helmer Scientific provides a Certificate of Traceability. (report of Calibration) that includes the elements required by the CDC, specifically ISO 17025 provided upon request.